

## WARRANTY PLAN

Our windows  
will protect  
your home  
and your family.

**Our  
industry-leading  
warranty will  
protect your  
windows.**



Eternia offers **12-year warranty** on Aluminium window frames and **2-year warranty** on moving hardware parts (rollers, locks, handles, hinges) and gasket. Eternia Warranty is covered against any manufacturing defects on the parts mentioned above.

This warranty period starts from date of completion of the installation or maximum 30 days after windows delivery whichever is earlier.

All Eternia products are free of material defects & workmanship at the time of installation. Any manufacturing defect within warranty period for the parts mentioned as above will be either be repaired or replaced, if repair is not possible.

## What is not covered by warranty?

- Warranty doesn't cover glass, surface coating and window mesh.
- Any defects in windows arising out of willful & accidental damage, negligence, neglect, misuse, breakages, scratches, due to structural or latent defects at your property or causes beyond our control.
- Malfunction or damage due to fire, earthquake, flood, lighting, high wind or any other natural disaster, war or any other disturbance (revolution, riots, etc), unforeseen reasons or any other external factor beyond the control of the manufacturer or seller.
- Use of products outside our care & maintenance guide/manual.
- Any civil, painting, flooring work or other similar work carried out after installation leading to frame/hardware damage.
- Installation or service (even if it's within the warranty period) carried out by someone who is not an authorized Eternia personnel.
- A product or a part for which Eternia hasn't received full sale price.

## Limitations

The Company shall under no circumstance be liable to the customer in contract or in tort or otherwise for any consequential or indirect damage, loss, expenses or claims or for loss of profits, loss of opportunities, loss of business revenue, failure to realize, commercial or economic loss whether or not such loss or damage is foreseeable.



**ADITYA BIRLA**



**HINDALCO**

**Eternia, a venture by Hindalco Industries Limited**

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